

# TENNESSEE REGULATORY AUTHORITY



Melvin Malone, Chairman  
Lynn Greer, Director  
Sara Kyle, Director

460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

May 25, 2000

TRANSMITTED VIA FAX  
(770) 980-1122 / ORIGINAL TO FOLLOW VIA U.S. MAIL

Suzanne Walters, Administrator-Legal & Regulatory  
CRG International, Inc. d/b/a Network One  
2000 Riveridge Parkway  
Suite 900  
Atlanta, GA 30328-4618

RE: CRG International, Inc. d/b/a Network One (Docket No. 00-00421)

Dear Ms. Walters:

The Tennessee Regulatory Authority requests the following information regarding the application of CRG International, Inc. d/b/a Network One for a certificate to provide facilities based local exchange telecommunications services within the State of Tennessee:

## **Technical Qualifications**

Provide the following information regarding the proposed network data:

1. Geographic area coverage: Nashville, Memphis, Knoxville, entire state, etc. Specify areas which will be excluded.
2. Location of switches-i.e., cities.
3. Type of equipment: DMS-100 or 5ESS, etc. Fiber Rings, etc.
4. Services offered (If voice grade service is provided, will 911, etc. be offered?)
5. Specify engineering expertise: Retained firm, staff electrical engineer, etc. Data regarding key technical staff.
6. State if there are any special CPE (Customer Provided Equipment) requirements that would not be compatible with an incumbent carrier.
7. Repair and Maintenance
  - a) Ensure customer service will meet needs of customer.
  - b) Phone number for repair and maintenance (customer service).
  - c) Address for written communication of repair and maintenance.
  - d) Name and address of Tennessee contact person responsible for and knowledgeable about provider's operations.

## **Financial Qualifications**

Provide the following financial information of the Applicant:

1. Estimated cost of network, switches, and unbundled network elements (UNEs).
2. Most recent audited financial statements (Balance Sheet, Income Statement, and Statement of Cash Flows).

3. Three years of projected financial statements (Balance Sheet, Income Statement, and Statement of Cash Flows).
4. A three year capital expenditures budget which includes:
  - a) Equipment to be deployed.
  - b) Cost of equipment
  - c) Sources for funding Tennessee network, equipment, UNE's: cash, loan commitments, vendor credits, letters of credit, etc. (complete detail).
5. Please quantify amounts included in financial statements and projections relating to reciprocal compensation for terminating ISP traffic.
6. TCA §65-4-125 amendment states that by September 1, 2000, all telecommunications service providers subject to the control and jurisdiction of the authority, except those owners or operators of public telephone service who pay annual inspection and supervision fees pursuant to Tennessee Code Annotated, §65-4-301(b), or any telecommunications service provider that owns and operates equipment facilities in Tennessee with a value of more than five million (\$5,000,000), shall file with the authority a corporate surety bond or irrevocable letter of credit in the amount of twenty thousand dollars (\$20,000) to secure the payment of any monetary sanction imposed in any enforcement proceeding, brought under this title or the Consumer Telemarketing Protection Act of 1990, by or on behalf of the authority. Provide a statement outlining the Applicant's intent to abide by TCA §65-4-125 and provide a corporate surety bond by September 1, 2000 if applicable.

#### **Tennessee Specific Operational Issues**

Please provide answers to the following questions concerning Tennessee Specific Operational Issues:-

1. How does the company intend to comply with TCA §65-21-114? In its description, please explain technically how the company will not bill for countywide calls within Tennessee.
2. Is the company aware of the Tennessee County Wide Calling database maintained by BellSouth and the procedures to enter your telephone numbers on the database?
3. Is your company aware of the local calling areas provided by the Incumbent Local Exchange Carriers in your proposed service areas?
4. Explain the procedures that will be implemented to assure that your customers will not be billed long distance charges for calls within the metro calling areas.
5. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA on resolving customer complaints.
6. Does the company intend to telemarket its services in Tennessee? If yes, is the company aware of the telemarketing statutes and regulations found in TCA §65-4-401 *et seq.* and Chapter 1220-4-11?

#### **Numbering Issues**

Please provide answers to the following questions concerning numbering within your proposed service area.

1. What is your company's expected demand for NXXs per NPA within a year of approval of your application?
2. How many NXXs do you estimate that you will request from NANPA when you establish your service footprint?
3. When and in what NPA do you expect to establish your service footprint?
4. Will the company sequentially assign telephone numbers within NXXs?
5. What measures does the company intend to take to conserve Tennessee numbering resources?
6. When ordering new NXXs for growth, what percentage fill of an existing NXX does the company use to determine when a request for a new NXX will be initiated?

**Miscellaneous**

1. Sworn pre-filed testimony is need for CLEC applications. The testimony should describe the services to be provided, the applicant's technical, managerial, and financial abilities to provide the services and affirm that all information submitted is true and correct.
2. Provide applicants involvement in pertinent mergers, acquisitions, etc. Provide a chart showing the applicant's corporate structure.
3. Identify all complaints filed with state and federal regulatory agencies involving any affiliated entities. Identify the nature of the complaint, which governmental agency or office received the complaint, and how was the complaint resolved?
4. Are customer deposits required? If so, amount required? Is the applicant bonded for the amount of the deposits.
5. Identify all complaints filed with state and federal regulatory agencies involving your company or affiliated entities. Identify the nature of the complaint, which governmental agency or office received the complaint, and how was the complaint resolved?
6. Please state if applicant plans to offer services in areas served by any incumbent local exchange telephone company with fewer than 100,000 total access lines.

Please submit the requested information by June 8, 2000. If you have any questions, please contact this office at (615) 741-2904 (ext. 132).

Sincerely,



David Waddell  
Executive Secretary

c:     Docket File  
       Joe Werner  
       Darlene Standley  
       Carsie Mundy  
       Darrell Whitis